

Residential Services

This program offers adults with intellectual and developmental disabilities a supportive place to call home. Through our 13 Supervised and 14 Supportive Individualized Residential Alternatives (IRAs), people receive personalized support to build independence, learn life skills, and engage in their community. Whether living in a 24-hour staffed home or an apartment with just a few hours of weekly support, people have access to nursing, behavioral, and therapeutic services and a caring team dedicated to helping each person live a confident, fulfilling life.



Jackie Parr, Assistant Director of Residential Services and Helen Christiana, Director of Residential Services, along with a team of 137 employees support 84 people in the Residential Services Program.

Meet the Residential Coordinators:
Kelly Dozier, Shonta'e Dixon, Cierra Macchi,
Jonathan Weinberger, Cheryl Greene,
Valerie White



Key components of Residential Services

Person Centered Support:

Each person has a plan designed around their abilities, needs, and goals, with guidance from DSPs.

Flexible Living Options:

Supervised and Supportive IRAs provide the right level of support for everyone.

Skill Development:

People build or work to maintain everyday skills, including cooking, budgeting, and self-care.

Health & Wellness:

Nursing, behavioral, and therapeutic supports help maintain safety and well-being.

Community Involvement:

Opportunities for social connection, local activities, employment, and meaningful engagement.



Pumpkin decorating at Middle



Maple Lane-our newest IRA opened on November 4, 2025



Residential Management Team



Ravish enjoying Golden Harvest

Employee Highlight

Nanuk McBride

Nanuk has been with Coarc for 3 years and is a highly dedicated Residential DSP. He consistently goes above and beyond to support the people in their homes.

Nanuk willingly takes on challenging assignments, covers shifts in multiple sites, demonstrates initiative and exceeds the requirements of his role. He has a calm and reliable presence providing comfort during difficult times. Nanuk helps new people feel at home by learning their preferences and organizing activities that encourage connection and joy. Nanuk makes a lasting impact on both the people he supports and his colleagues.



Achievement Spotlight



Richard (Richie) Morcie

Richie has made wonderful progress through his guitar lessons with Steve.

What began 6 months ago as short sessions has grown into 1-hour lessons twice a week. He's moved from simple strumming to paying close attention to hand placement and rhythm and he now sings or hums along while playing. He chooses songs from his favorite 60s and 70s artist like The Beatles, Elvis, The Monkees, and The Carpenters. He proudly reminds everyone on Mondays and Wednesdays that its "Steve Night". Richie's growing confidence, independence, and joy in music are truly heartwarming.

There is always something happening in Residential! See what people have been up to.



Supportive painting pumpkins



Halloween at Lake St



Germantown enjoying Lake George



Arthur and Greenport at Dalmatian Day



Shasta at the Chatham Fair



Decorating for the holidays at Taghkanic



Friends from Jenkins enjoying the park



Pumpkin carving at Ridge



Bowling with Imperial