



## INTRA-AGENCY COMMUNICATION

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This newsbrief contains no new regulations, no updates on projects, no new policies or procedures. This newsbrief contains only words of appreciation and sincere gratitude to all our wonderful Coarc employees. As you read on, take a moment to recognize your own efforts and those of your fellow Coarc employees.

All Coarc employees, whether you are a DSP, Nurse or Clinician working on the front lines in the Residential Program helping our individuals adjust to changes many of us don't fully understand, or a Day Hab employee who has been reassigned to help with Residential needs, a SEMP, Community Service, or SDS employee attempting to maintain existing services in a chaotic environment, a TSP or Day Care employee attempting to reassure children and families that things will be ok, a Business Operations employee ensuring production needs are met and customers are happy, a Maintenance or Transportation employee who finds themselves doing unexpected and last minute work assignments, a Manager who is sifting through hundreds of emails, at all hours of the day, trying to stay abreast of constantly changing guidance and regulations, a PR employee, an IT employee or Compliance employee who are keeping our Communications Life Line (email and website) up and running or limiting our future exposure during uncertain times, or an employee in the Finance Department trying to keep the money flowing and our employees paid, an employee who answers the phone so people calling can talk to someone, or a Human Resource employee helping employees navigate new leave benefits while continuing to bring on new employees who may be greatly needed in the near future, play an important and critical role during this Coronavirus (COVID-19) pandemic.

These are truly unprecedented and extraordinary times. The COVID-19 pandemic has changed our lives, at least temporarily. We must all be vigilant in our everyday activities. I am thoroughly impressed by the dedication and courage of all Coarc employees as we navigate these very challenging times. To say that everyone is 'stepping up' would be a huge understatement. You are all incredible and I cannot thank you enough for your continued dedication and commitment to Coarc's Mission, to each other, and to the people that Coarc supports.

No one knows for sure how long our lives will be impacted. It will likely be measured in weeks. What we do know for certain is that we will get through the next several weeks the same way we got through the last several weeks, through our collective efforts and team work. By being conscientious and fulfilling our role at Coarc. I think I speak for the Board of Directors and Leadership Team when I say I am proud to be associated with such an incredible team.

As always, Be Smart, Be Safe, and most importantly Be Well.

Kenneth R. Stall  
Chief Executive Officer